

EFFECTIVE 9/1/2023

Dear Clients,

Due to prescription errors, counterfeit preventatives, and delayed filling times with both online pharmacies and phone-in prescriptions, we have made the difficult decision to change our prescription policy. We will provide three options for your convenience:

1. Prescriptions can be filled at Otterdale Pet Wellness Center.
2. Prescriptions can be filled through our online pharmacy, VetSource. The link can be found on our webpage. (www.otterdalepetwellness.com)
3. Written prescriptions are available free for pick up at Otterdale Pet Wellness Center.

Any medication that is dispensed directly through us or our online pharmacy is 100% guaranteed authentic and dosage verified by our doctors. Our distributors stand solidly behind their products.

All prescription requests for all methods should be submitted 24 hours in advance, or at any time of scheduling an appointment.

Please do not hesitate to reach out with any questions.

Sincerely,

The Doctors and Staff of Otterdale Pet Wellness Center